

My Account

Online Services

The online Spok My Account service provides a quick and convenient way to manage your messaging account. With My Account, you can now enjoy the freedom of administering your account at your own convenience.

Features and benefits of My Account online services

- Check your account balance, make a payment, and review your payment history
- Reprint your latest invoice or download an invoice report
- Review and update your account information
- Order additional and replacement devices
- Activate a replacement device
- View device details or modify device reference cost centers, departments, etc.
- Add or modify the features on your device
- Utilize enhanced My Account features
 - Message Forward
 - With Message Forward you have the ability to automatically forward incoming messages to another pager in the Spok network or to any email address.
 - Please note that when Message Forward is activated, the pager will no longer receive messages until the Message Forward service is deactivated.
 - Spok PageLink & PageLink Plus®
 - Spok PageLink is a secure pager-centric application designed to function like a traditional pager while also serving as a companion that enhances pager capabilities. Smartphone users simply download an app to connect to the application.
 - All of this is accomplished without changing the way messages are sent or updating pager numbers. In addition, charges appear on your Spok statement for ease of administration and billing.
 - Multi-Messenger Group Paging
 - View and modify existing Multi-Messenger groups
 - Set-up new Multi-Messenger groups
 - Delete Multi-Messenger groups
- View a coverage map, send a test page or reset your voicemail passcode
- Ask a question or request service modification via email
- Available for two-way customers → Leverage message delivery confirmation (for two-way paging customers)
- Pull reporting for devices in service, directory members, spare pagers, and groups.

My Send a Message is a personal messaging console that allows individual users or groups to create and maintain an address book for individual or group messaging.

Spok hosts complimentary My Account and My Send a Message training webinars for customers. These resources enable users to enhance and maximize their experience with these services.