DATASHEET

GenA® Pager

Empowering the future of paging

Key benefits

- Large, high-contrast ePaper display
- Modern user interface
- Advanced encryption and security features
- Superior message reception in difficult buildings using our high-powered 900MHz simulcast network
- Antimicrobial case
- Estimated month-long battery capacity
- Over-the-air remote programming

Large high-contrast ePaper display

The GenA high-contrast ePaper display ensures easy reading in all lighting conditions, even in direct sunlight. The display provides proportional fonts to maximize available information on a single screen. In addition, the display includes an automatic low-light sensor which activates the front light when needed for easy reading in a variety of light levels, even in the dark.

Encrypted messaging support

The GenA supports message encryption using the industry standard AES-128* encryption algorithm. Each device is programmed with a unique key. Messages are encrypted as they enter the Spok® network and sent over the air to the device where they are decrypted for display to the user. The device can support multiple keys.

Display lock

When the device's personal capcode is enabled for secure messaging, the user can enable the display lock feature. When the feature is enabled via the device menu, the user is prompted to enter a four-button sequence. To enhance the security of the messages on the device, users can enable a personal capcode that locks the display after five minutes of inactivity. To unlock and read messages, just enter the four-button code. After five minutes of inactivity, the display lock is activated. The user must then enter the correct four-button sequence before being able to read a message.

Remote programming

The GenA pager gives users the ability to access new features and configuration changes that can be made without having to turn in their device.

If a pager has been lost or stolen, our customer support staff can send a wipe command to the device. When received, all messages and keys will be deleted from the device.

If a user forgets the display lock code, our customer support staff can send a clear command to the device. When received, the display lock feature will be disabled, so the user can access and then re-enable the display lock.

*Advanced Encryption Standard (AES) algorithm, 128bit key

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GenA®
Alphanumeric pager with security features

With the GenA you stay connected with reliable messaging service in a small, convenient device that features an extended battery life and easier-to-read screen.

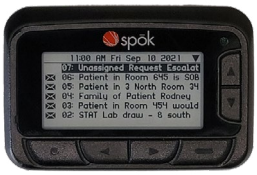
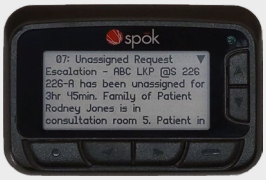
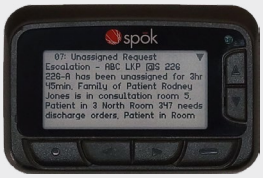
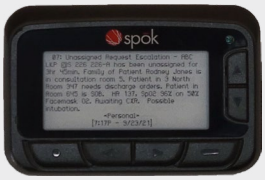
Its secure messaging and display lock security features help to ensure that your organization meets HIPAA-compliance requirements. Requires encryption service from Spok.

Key features	Benefits
Display	• High-contrast ePaper screen (122x250px) • Auto-on front light • Always on time and date display • 5, 6, 7, and 10 lines of text with proportional font • User-friendly, list-based interface • Screen name
Alerts	• User-enabled reminder alert • Variety of real paging alerts • Optional front light flash alert • Unread message indicators • Do not disturb (no alert) • Built-in alarm clock
Frequency/Specifications	• Frequency band: 929-932MHz • Protocol: Flex • Power: One AA battery • SPL: >85 dB @ 12 in • 3.1" x 2.2" x .7" • Antimicrobial housing • UL: Class 1, Division 2, Groups ABCD
Messaging	• Up to 99 personal message slots (20 default) • Message preview • Message time and date stamp • Erase one message or erase all • Lock and save messages • 15 group message folders • Group folder message management • Memory retention during battery change
Over-the-air programming (via Spok MyAccount customer portal)	• Assign screen name • Manage messaging group assignments • Implement global security settings • Remote data wipe • Passcode unlock
Security	• Encrypted message support (AES-128) • Display lock • Remote data wipe and lock clear

Device user interface comparison

Screen name	Spok GenA	Spok T5
Sleep Mode		
Main		
Message List		
Message View		

Device text size comparison

Screen name	5 line	6 line	7 line	10 line
Inbox List View				
Message View				

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Rev: 6/26