FUSION SERIES TECHNICAL CERTIFICATION COURSE SYLLABUS

COURSE LENGTH: 3.0 DAYS

LOCATION: JACKSONVILLE, FL

PRE-REQUISITES

The Course requires adequate knowledge of IT Infrastructure, Data Communication techniques and PC Concepts.

SKILLS AND KNOWLEDGE GAINED:

At the end of the course you will be able to:

- Plan, configure and administer a Fusion Series solution.
- Implement and troubleshoot system configurations.
- Monitor and optimize messaging performance.
- Provide an understanding of the Fusion environment to others in your organization.

COURSE OUTLINE

The course covers the concepts, application, configuration and repair of Fusion Series systems. In addition, tools, test equipment and trouble-shooting techniques will be covered. Practical application and testing will be administered to cover installation, faultfinding and repair.

- Fusion Series product line
- Central Control Module
    - o Overview
    - o Configuration
        - Basic Configuration
            - Connecting, logging in and disconnecting
            - Interface screens
            - Licensing screen and entering a new key
            - Setting up Gateways and Ports
            - Setting up Contacts, Groups and Users
        - Advanced Configuration
            - Advanced Message Settings
            - System Configuration and Maintenance
        - System Interface Configurations
        - Optional Software Modules
            - Business Engine Rule

- Reporting Module
  - CCM Bundles
    - EMM
    - IAM – Nurse Call and Patient Monitoring
- Alarm Dispatch Module
  - Installation and Hardware
  - Operational Modes
  - ADM Software
  - System Configuration
- Cellular Messaging Module
  - Installation and Hardware
  - Operational Modes and Configuration
- Telephone Interface Module
  - Connecting, logging in and disconnecting
  - Interface Screens
  - Modes of Operation
  - System Configuration
  - Advanced Settings
- Technical / Practical Application and Testing
  - Total Fusion solution design
  - Hands on Installation and Maintenance
  - System trouble-shooting and preventive maintenance

NOTE

Due to the extensive range of gateways and configurations available from the Fusion Series, not all of them can be covered comprehensively within a timeframe of three days. Please discuss the options of interest to you with your account manager to assist in the planning of training courses.