



## DEFENSE INFORMATION SYSTEMS AGENCY

P. O. BOX 549  
FORT MEADE, MARYLAND 20755-0549

IN REPLY  
REFER TO: Infrastructure Directorate (IE)

15 Apr 2016

### MEMORANDUM FOR DISTRIBUTION

**SUBJECT:** Department of Defense (DoD) Unified Capabilities (UC) Approved Products List (APL) approval of the Spok (formally Amcom Software Inc.) Personal Computer/Public Safety Answering Point (PC/PSAP) Release (Rel.) 11.11.0.380, Tracking Number (TN) 1233801, as a Customer Premise Equipment (CPE)

**Reference:** (a) DoDI 8100.04, "DoD Unified Capabilities," 09 Dec 2010  
(b) DoD CIO "Unified Capabilities Requirements (UCR) 2013," Jul 2013

1. DoD UC APL approval of the Spok PC/PSAP Rel. 11.11.0.380 TN 1233801 as a CPE has been granted. The Field Security Operations (FSO) granted information assurance (IA) certification on 09 Oct 2013 based on the security testing completed by the Defense Information Systems Agency (DISA)-led IA test teams. This solution achieved interoperability (IO) certification from the Joint Interoperability Test Command (JITC) on 05 Nov 2013. This approval is effective upon the date of this memorandum and expires **15 Apr 2019** unless a critical issue is identified that invalidates either the IO or the IA posture of this product as determined by the JITC or the Chief Information Officers (CIO) for Combatant Commands, Services, and Agencies. Please note that Services and Agencies are required to recertify and reaccredit their systems every three years. Please refer to the UC APL for official posting of this solution at the following URL: <https://aplits.disa.mil/apl>.

2. This product/solution must be implemented only in the configuration that was tested and approved. To ensure an acceptable level of risk for each site's Authorizing Official (AO) / Designated Accrediting Authority (DAA), please utilize this solution's deployment guide and refer to the Conditions of Fielding (CoF) as depicted within the Information Assurance Assessment Report (IAAR). The IAAR is included in the Information Assurance Assessment Package (IAAP) and can be requested from the UCCO per paragraph 4 of this document.

3. The IO certification letter containing detailed configuration on this product is available at the following URL: [http://jitic.fhu.disa.mil/tssi/cert\\_pdfs/amcom\\_pc-psap\\_r11\\_11\\_0\\_21\\_nov13.pdf](http://jitic.fhu.disa.mil/tssi/cert_pdfs/amcom_pc-psap_r11_11_0_21_nov13.pdf)  
On 10 Jul 2014, the following extension was approved via Desktop Review (DTR) #1 (requested to update the SUT from Rel. 11.11.0.21 to 11.11.0.274, and include certification with the Avaya CS2100 and Meridian Switch Load (MSL)-100 switches):  
[http://jitic.fhu.disa.mil/tssi/cert\\_pdfs/Amcom\\_PC\\_PSAP\\_Rel\\_11\\_11\\_0\\_21\\_TN1233801\\_DTR1\\_final.pdf](http://jitic.fhu.disa.mil/tssi/cert_pdfs/Amcom_PC_PSAP_Rel_11_11_0_21_TN1233801_DTR1_final.pdf)

On 01 Oct 2014, the following extension was approved via DTR #3 (requested to update the System Under Test (SUT) to software Patch 140825):

[http://jitic.fhu.disa.mil/tssi/cert\\_pdfs/Amcom\\_PC\\_PSAP\\_Rel\\_11\\_11\\_0\\_21\\_TN1233801\\_DTR3\\_Oct14.pdf](http://jitic.fhu.disa.mil/tssi/cert_pdfs/Amcom_PC_PSAP_Rel_11_11_0_21_TN1233801_DTR3_Oct14.pdf)

DISA Memo, IE, UC APL Approval Memo, Spok PC/PSAP Rel. 11.11.0.380 TN 1233801, 15 Apr 2016

On 08 Jan 2015, the following extension was approved via DTR #2 (requested to update the SUT to Rel. 11.11.0.374 and to include certification with Avaya AE Services Rel. 6.3 and the Cisco Unified Communications Manager (UCM) Rel. 8.6.1):

[http://jrtc.fhu.disa.mil/tssi/cert\\_pdfs/Spok\\_PC\\_PSAPRel\\_11\\_11\\_0\\_21\\_TN1233801\\_DTR2\\_Jan15.pdf](http://jrtc.fhu.disa.mil/tssi/cert_pdfs/Spok_PC_PSAPRel_11_11_0_21_TN1233801_DTR2_Jan15.pdf)

On 01 Oct 2015, the following extension was approved via DTR #4 (requested to update the SUT to Rel. 11.11.0.280 for installations on Windows 2008 platforms and to update the SUT to Rel. 11.11.0.380 for installations on Windows 2012 platforms. This DTR also requests to include certification with Avaya AE Services Rel. 6.3.3.0.10):

[http://jrtc.fhu.disa.mil/tssi/cert\\_pdfs/Spok\\_AMCOM\\_PC\\_PSAP\\_Rel\\_11\\_11\\_0\\_21\\_TN1233801\\_DTR4\\_Oct15.pdf](http://jrtc.fhu.disa.mil/tssi/cert_pdfs/Spok_AMCOM_PC_PSAP_Rel_11_11_0_21_TN1233801_DTR4_Oct15.pdf)

On 15 Apr 2016, the following extension was approved via DTR #5 (requested to extend this solution's listing on the UC APL by an additional 3 years):

[http://jrtc.fhu.disa.mil/tssi/cert\\_pdfs/Spok\\_PC\\_PSAP\\_Rel\\_11.11.0.21\\_DTR5\\_Final\\_TN1233801\\_Apr16.pdf](http://jrtc.fhu.disa.mil/tssi/cert_pdfs/Spok_PC_PSAP_Rel_11.11.0.21_DTR5_Final_TN1233801_Apr16.pdf)

4. Due to the sensitivity of the information, the IAAP must be requested directly from the Unified Capabilities Certification Office (UCCO) by government civilian or uniformed military personnel.

E-Mail: [disa.meade.ie.list.unified-capabilities-certification-office@mail.mil](mailto:disa.meade.ie.list.unified-capabilities-certification-office@mail.mil)

For:  
JESSIE L. SHOWERS, JR.  
Infrastructure Executive