



Fact sheet

Spok is a global leader in healthcare communications. Top hospitals rely on Spok to enhance workflows for clinicians, support administrative compliance, and provide a better experience for patients.



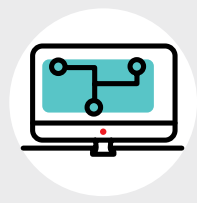
Trusted partner

2,200+ hospitals, including the best hospitals, rely on Spok



Integrated suite of solutions

One unified communication system to connect your entire care network



Intelligent routing

Deliver actionable clinical information to make it easier for clinicians to respond to rapidly changing situations



Powerful directory

Reduce errors and wasted time with one centralized source of accurate contact data for all roles across the health system



Flexible and open

Empower staff to use the best devices for their roles, including pagers



30+ years in business



70+ million messages sent each month



400+ employees



#1 Client satisfaction scores for six consecutive years by Black Book Market Research



Nation's **largest** paging network

Enterprise healthcare communication platform solves challenges across the health system

Spok supports more than 2,200 hospitals—including nearly all of the adult and children’s hospitals named to U.S. News & World Report’s Best Hospitals Honor Roll—to deliver the highest standards of care with communication technology designed to meet today’s challenges. For Spok, every message is important because we know that minutes and seconds matter when patients’ lives are at stake.

Spok is a market leader in healthcare communication software. We help hospitals and health systems move information quickly, smartly, and securely to improve patient care.



Spok Care Connect® is a full suite of solutions that integrates with a hospital’s existing systems to deliver the right information quickly and securely into the hands of care team members who need to act on it. From the contact center to the bedside, Spok Care Connect supports directory details, on-call schedules, staff preferences, and secure messaging on a wide range of devices, reaching care team members wherever they are.

Spok through the years

Since 1965, Spok has been a leader in communication solutions and continues to innovate to set the standard for the future of healthcare communication. In 2014, with the integration of two powerful communication companies into one cohesive business—USA Mobility and Amcom Software—Spok was born. The company’s name reflects its transition from providing reliable paging services and market-leading software offerings to an expanded, integrated set of solutions that solve a host of complex challenges in a variety of industries. The Spok name also represents a new, single identity as a global software leader in critical communications.



ABOUT SPOK, INC.

Spok, Inc., a wholly owned subsidiary of Spok Holdings, Inc. (NASDAQ: SPOK), headquartered in Alexandria, Virginia, is proud to be a global leader in healthcare communications. We deliver clinical information to care teams when and where it matters most to improve patient outcomes. Top hospitals rely on the Spok Care Connect® platform to enhance workflows for clinicians and support administrative compliance. Our customers send over 70 million messages each month through their Spok® solutions. Spok enables smarter, faster clinical communication.

spok.com