



The ReadyCall® Family of Pagers

Are waiting areas in your facility overcrowded and overflowing?

The ReadyCall pagers are the solution. ReadyCall takes advantage of Spok's existing wide-area paging network, which means that your users will be free to roam throughout your facility, its grounds, and the surrounding area.

Hand your patients a ReadyCall® Alert or ReadyCall® Text pager at the time of check-in. The ReadyCall unit will signal them when it is their turn to be seen or provide them with specific status updates or instructions. ReadyCall supports HIPAA compliance by keeping patient names private.

Your staff will be more productive, spending less time managing waiting areas and more time attending to the immediate needs of patients and other visitors.

ReadyCall is ideal for:

- Hospitals (admitting, emergency room, pharmacy, surgery, other waiting areas)
- Clinics and outpatient facilities
- Government facilities
- Hotels and restaurants

Why It's Effective:

- Support HIPAA and PIPEDA compliance with discreet communication
- Reduce congestion in waiting areas
- Clear walkways of waiting room overflow
- Spend more time attending to patient needs
- Eliminate the noise pollution of overhead paging
- Eliminate need for on-site transmitter and associated FCC licensing responsibilities



Feature comparison

Feature	ReadyCall® Alert	ReadyCall® Text
Alert types	<ul style="list-style-type: none"> Flashing red LEDs (continuous) Audible beep Vibration 	<ul style="list-style-type: none"> Audible beep Vibration 2-minute reminder alert
Text display	No	<ul style="list-style-type: none"> Two text lines of 20 characters 240 character max message size Display backlight
Power	Rechargeable battery (~2 days) Charging base for 10 units	AA alkaline battery (>20 days)
Message security	Not applicable	<ul style="list-style-type: none"> Encrypted message support (AES-128) Single message Remote message and key deletion
User interface	Button to silence beep & vibrate alert	<ul style="list-style-type: none"> Single button operation to silence alert and read message page by page Press/hold to delete message Programmable screen pager name
Infection control	None	<ul style="list-style-type: none"> Yes - Antimicrobial housing Test Standard: ISO 22196:2011
Benefits	Simple and effective Low cost	<ul style="list-style-type: none"> Allows user to receive specific status information Secure communications Helps prevent disease transmission
HIPAA compliant	Yes	Yes
How to send a message?	<ul style="list-style-type: none"> Phone Email (SMTP) SNPP TAP WCTP HTTP 	<ul style="list-style-type: none"> Phone Email (SMTP) SNPP TAP WCTP HTTP

Use cases:

- Hospital waiting area
- Government facilities
- Hospitality