

HOW HEALTHCARE DEPLOYS SOFTWARE AS A SERVICE (SaaS)

Understanding the characteristics that distinguish SaaS from a traditional deployment

Survey respondents reveal how their hospitals manage SaaS deployment requirements, functionalities, integrations, customizations, and configurations. Key differentiators of SaaS include fast provisioning and deployment, accessibility, and numerous economic benefits. From purchase to execution, here's what healthcare leaders think about deploying a SaaS application.

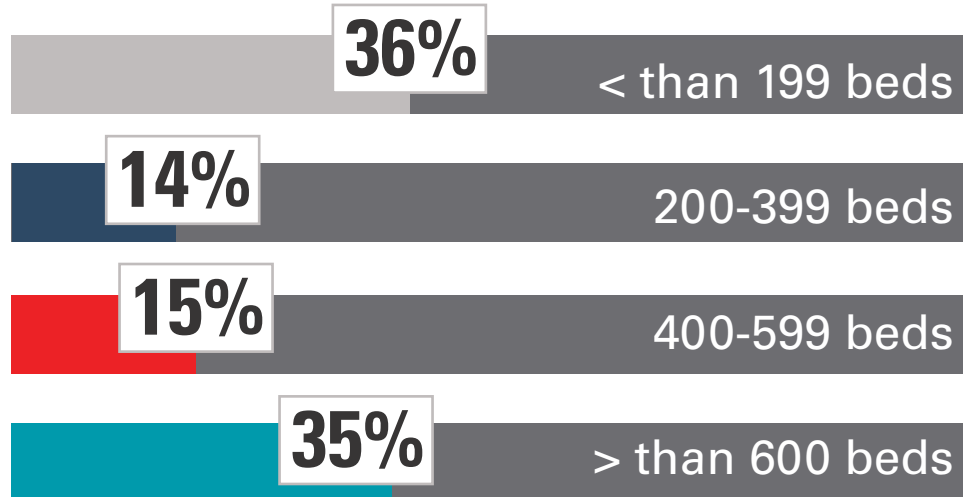
SURVEY METHODOLOGY

METHODOLOGY: Spok web-based survey of College of Health Information Management Executives (CHIME) members

DATA COLLECTED: March 2019

AUDIENCE: CIOs, senior IT leaders, clinical informaticists, and their direct reports serving healthcare organizations

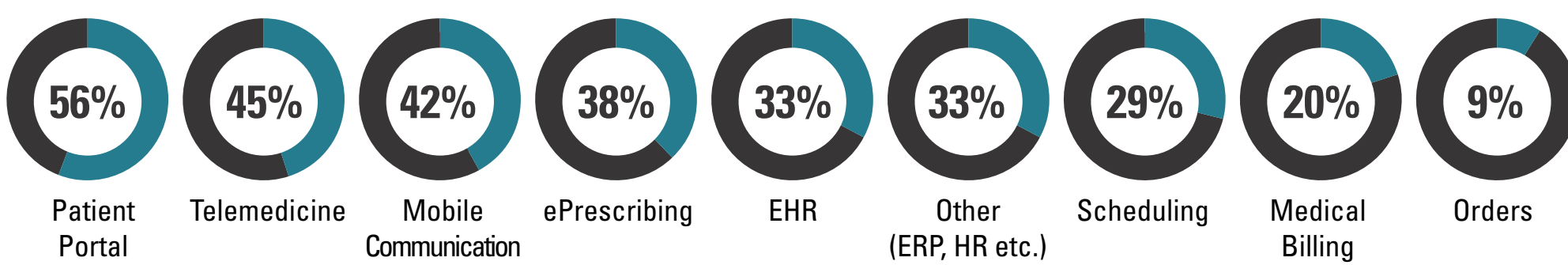
TOTAL RESPONDENTS: 71



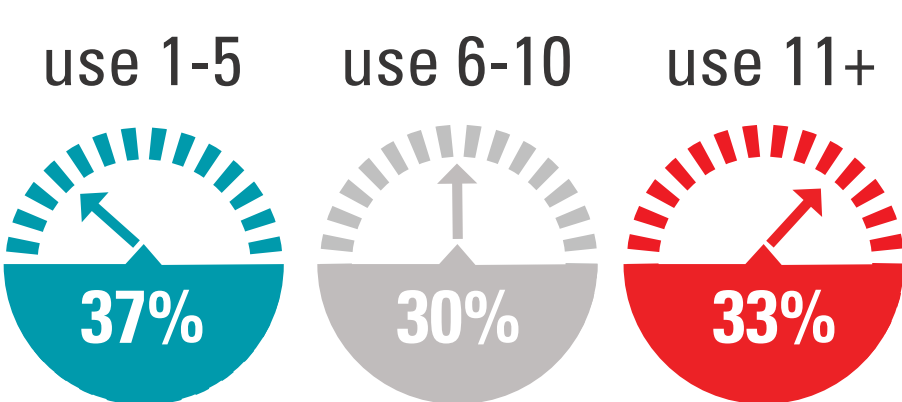
WHO'S USING SAAS, AND WHY?

100% ALL ORGANIZATIONS USE

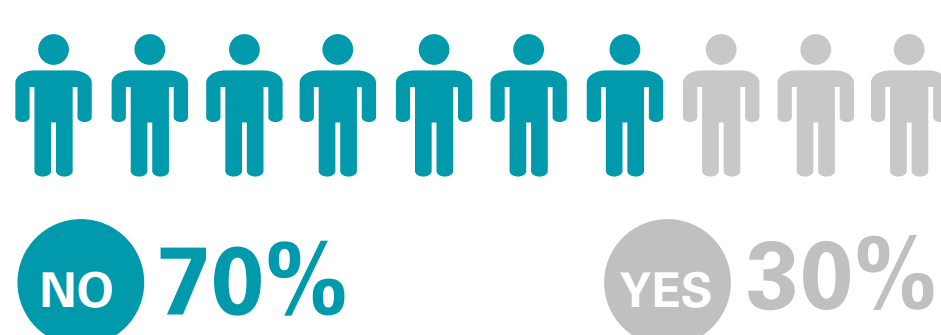
SaaS solutions used for these applications



Total number of SaaS applications



Who's also using PaaS* and/or IaaS**?



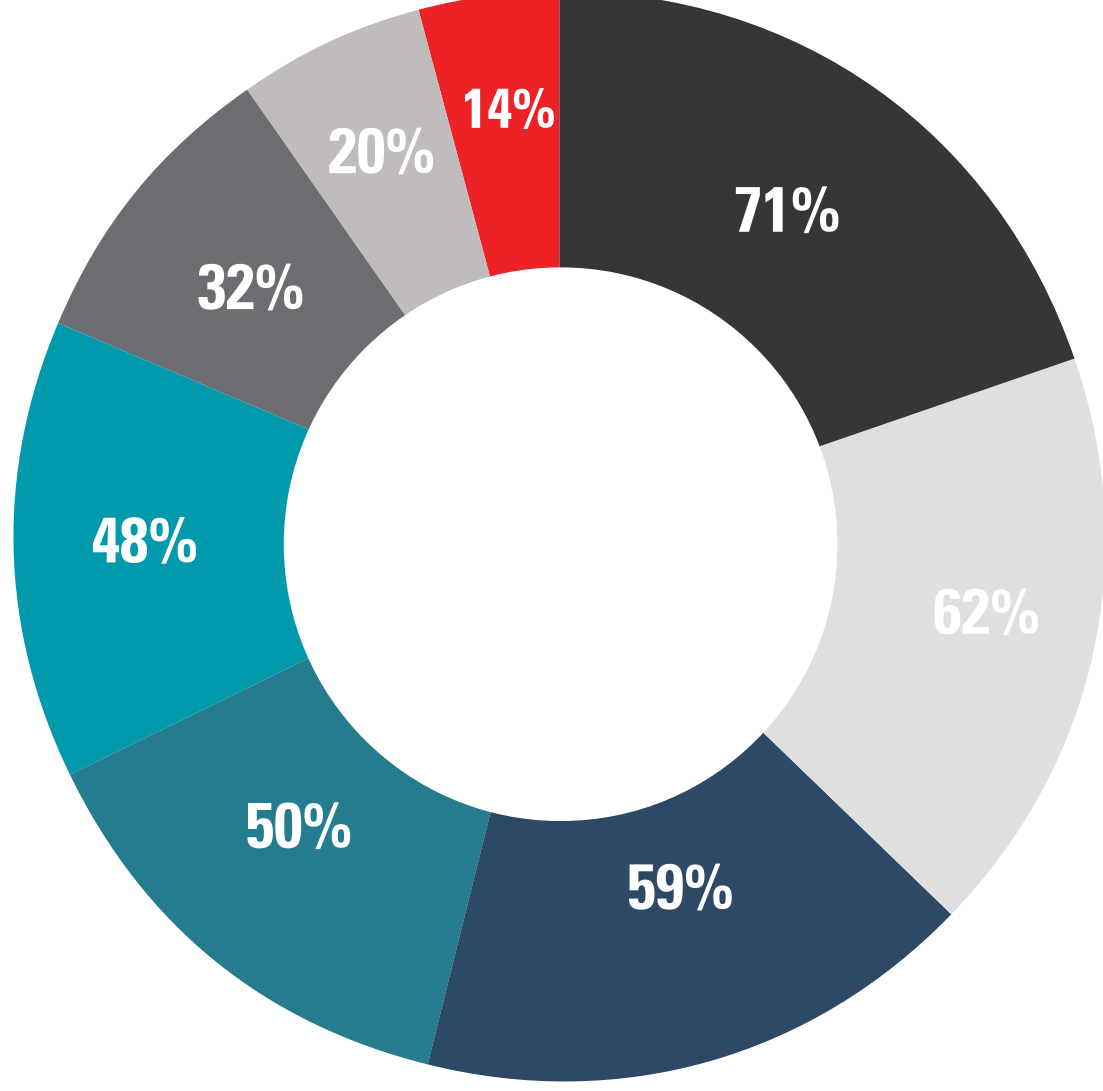
Why use SaaS?

TOP 5 DRIVERS

- Reduce IT costs 71%
- Easier upgrades 62%
- Improve accessibility 59%
- Predictable costs 50%
- Better disaster recovery 48%

LESS LIKELY REASONS

- More storage 32%
- Better analytics 20%
- Better data exchange 14%

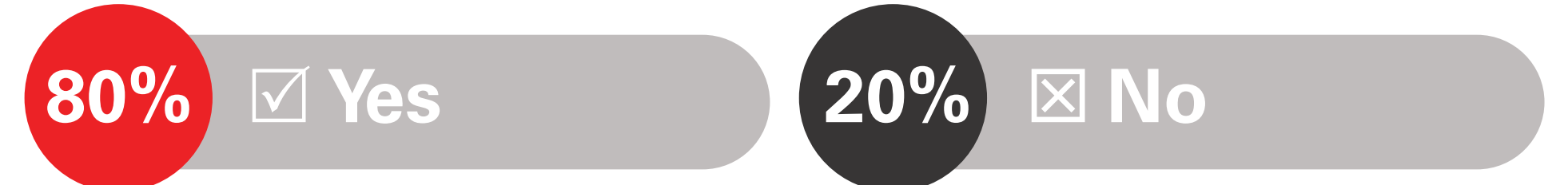


SAAS DEPLOYMENT

Did service deployment go better, worse, or as expected?



Was an initial pilot group used?

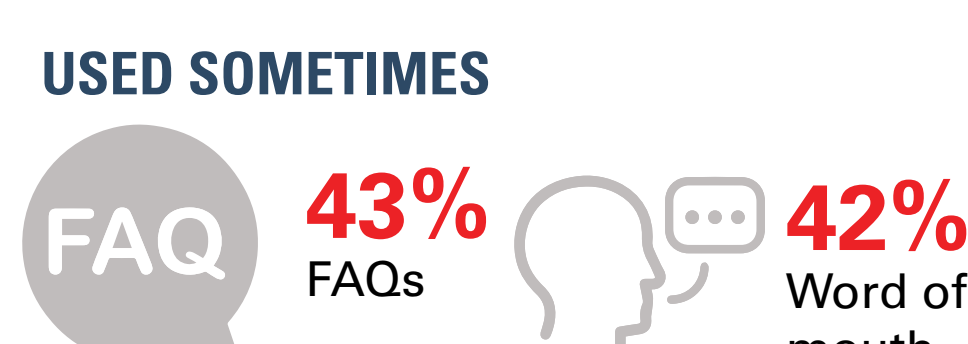


Internal communication used during SaaS transition

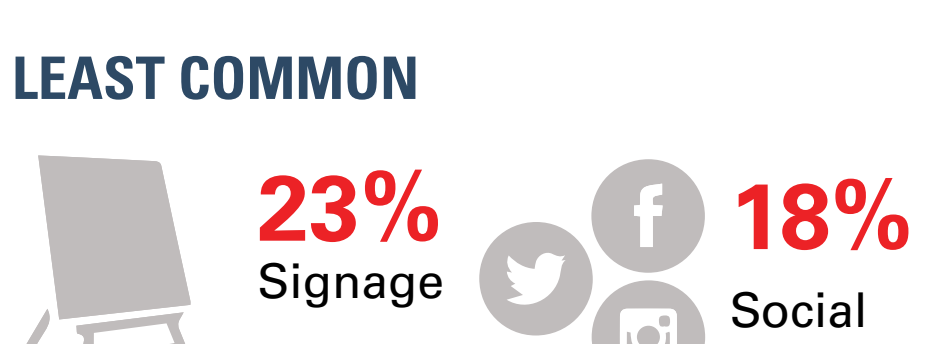
MOST COMMON



USED SOMETIMES

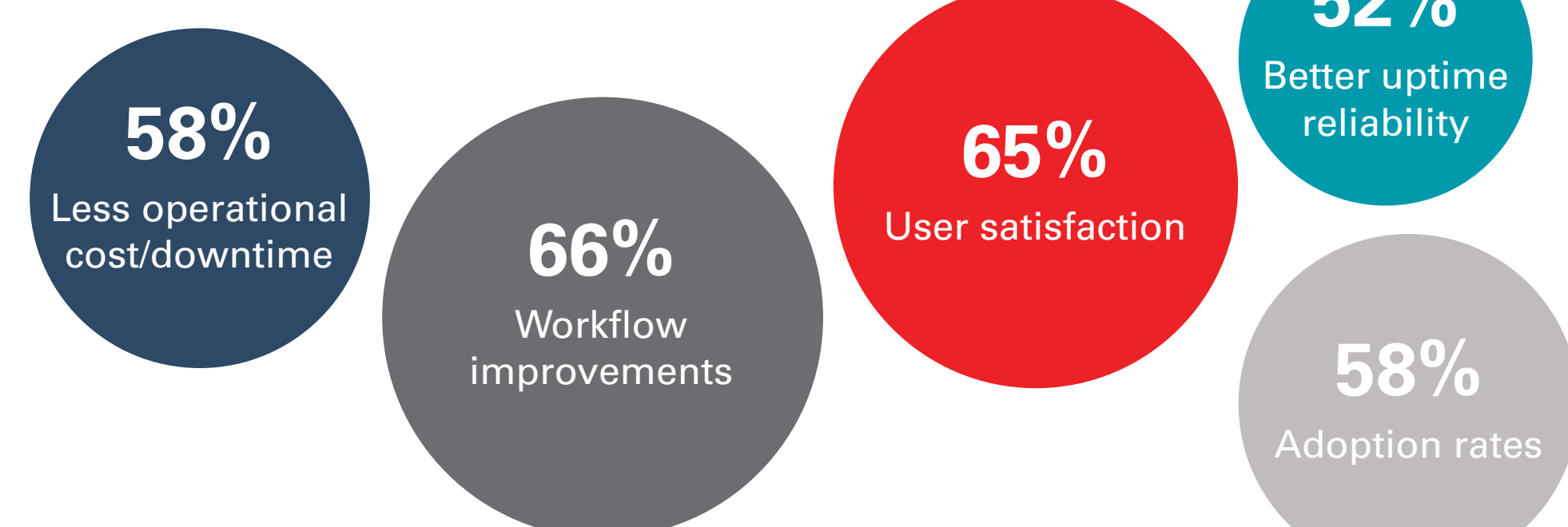


LEAST COMMON



SAAS SUCCESS

How success is measured:



Top concerns



Ready to read more? Download the Future of Cloud in Healthcare whitepaper today.

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* Platform as a service (PaaS) ** Infrastructure as a service (IaaS)
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