

Reducing alert fatigue with smarter notification systems

3 steps for getting started on your alert management initiative

Alert fatigue is a systemic issue, so it requires a coordinated, organization-wide response. Here are a few steps to ensure your solution addresses all your pain points while encompassing people, processes, and technology.

1

Do your homework



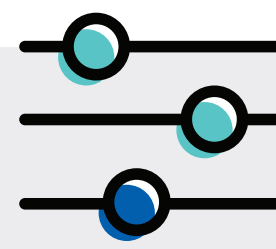
Include all stakeholders by creating a multidisciplinary team



Plan alert assessments to address specific issues



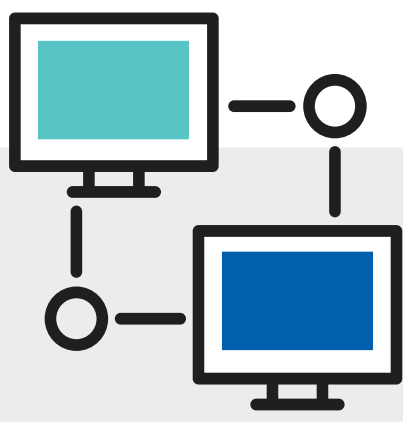
Clean and prioritize the maintenance of equipment regularly



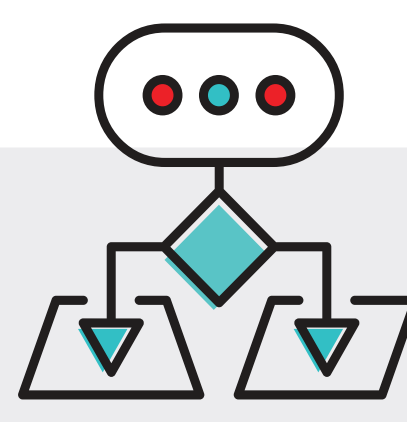
Customize alerts to match individual patient needs

2

Choose the right technology



Go with a solution that works across your health system



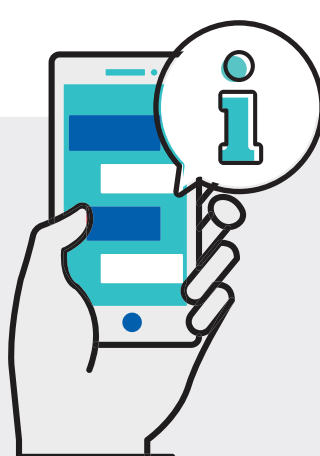
Route the right messages to the right person at the right time



Reduce overhead announcements for patients



Organize alerts by urgency with intelligent clinical alerting software



Decrease inconsequential alerts within your mass notification system

3

Keep the momentum going



Provide training and continued education for employees



Measure your progress to optimize escalation paths and more



Support your process improvement team to keep initiatives on track

Download the full eBook at resources.spok.com/alarm-fatigue-the-essential-guide



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