

SPOK® AND SPECTRALINK®

EMPOWERING MOBILE CAREGIVERS



Spectralink is a leader in enterprise mobility, providing mobile devices that enable hospitals to streamline their workflows and deliver a positive patient experience. Since 1990, Spectralink has deployed millions of mobile devices worldwide – providing enterprises with the industry’s most reliable, high quality and secure mobility solutions.

Spok delivers clinical information to care teams when and where it matters most to improve patient outcomes. Spok customers send over 100 million messages each month through their Spok solutions.

ENABLING CRITICAL CONNECTIVITY AND FAST RESPONSE

Spok can provide healthcare leaders with the purpose-built, medical-grade Spectralink wireless devices designed specifically for the industry. The usefulness of these devices can be enhanced even further with Spok software. Through the partnership of Spok and Spectralink, critical information and updates from your staff and alert systems, such as nurse call, patient monitoring, and many others, can be sent to staff on their Spectralink communication devices. Ultimately, being able to reach team members within seconds of a critical alert improves overall workflow, staff productivity, and the comfort and safety of everyone in your facility.

Deliver Clinical Alerts

At a high level, combining Spok clinical alerting solutions with Spectralink devices creates an enterprise-wide approach to the response, management, and prioritization of key events. This includes the ability to deliver clinical alerts from your various hospital systems to the right people based on your predetermined rules, including escalated communications whenever necessary. Sources of information can include nurse call, patient monitoring, bed management, EHR, lab, radiology, security, and infant protection systems, among others.

Spok clinical alerting solutions support messaging integration with the Spectralink 84-Series and PIVOT 87-Series devices.

Communicate Securely

Spok and Spectralink also provide a comprehensive solution, which enables hospital staff to send mobile messages securely. The Spectralink PIVOT is a supported device of the Spok Mobile® HIPAA-compliant secure texting application.

Spok Mobile offers full integration with the entire hospital directory and latest on-call schedules. This allows fast, accurate connections with other staff members, which in turn enables the hospital to provide better and faster patient care.

Spok Mobile supports messaging on the Spectralink PIVOT 87-Series devices, including the 8744.

PIVOT allows for templated information to be clearly displayed along with other critical information from clinical systems. This detailed patient information adds the context needed in an easy-to-read format so staff can make care decisions quickly.



Features of a Spok and Spectralink PIVOT Solution:

- Color-coded message support
- Custom ring tones for easy, hands-free indication of priority
- Priority icons indicating level of importance
- Vibrate support to diminish noise
- Duress messaging from handsets
- Custom message templates