

# PAGING MANAGEMENT SERVICES



## MY ACCOUNT – PAGER MANAGEMENT PORTAL

With My Account, you enjoy the convenience and practicality of managing your account on your own schedule—24 hours a day, 7 days a week. Access and update your account to:

- Check account balance
- View statements
- View payment history and make payments
- Update account information
- Order additional devices

## MY SEND A MESSAGE – YOUR PERSONAL MESSAGING CONSOLE

My Send a Message is a complimentary personal messaging console, designed to make it easy for you to create and maintain an address book for individual and group messaging.

## MY ALIAS® – BECAUSE YOU'RE A NAME NOT A NUMBER

My Alias lets you create a custom name for your pager. With My Alias, your contacts can send emails to your alphanumeric or two-way pager using an easy-to-remember address. For example: instead of 2145551234@usamobility.net, your customers and prospects can reach you at my.name@usamobility.net.

## MESSAGE CC:® - KEEPS YOU IN THE LOOP

With Message Carbon Copy (Message CC), you designate a pager and up to two email addresses to receive a copy of each message sent to your pager. A designated address can be an email account, a cell phone or smartphone, or any other device with an email address.

- Send all of your pages to additional devices and/or staff
- Have a copy of your messages delivered to another device when you know you will be unavailable or traveling outside your coverage area
- Maintain a comprehensive archive of your pages in a designated email account

## MESSAGE FORWARD - AUTOMATICALLY FORWARD INCOMING MESSAGES

Message Forward gives you the option to forward your messages to another Spok® pager or to any email address. While in the Message Forward mode, the forwarded pager will not receive messages.

## MULTI-MESSENGER® GROUP PAGING - BRINGS EVERYONE TOGETHER

Does your organization frequently need to deliver the same message to a group of responders at the same time? With Multi-Messenger, you can initiate a single message and have it delivered to a pre-determined group.

## CELLTEXT MESSAGING® – BRIDGING THE GAPS

With CellText Messaging, two-way pagers can communicate directly with any SMS-equipped phone. Simply address messages to SMS: plus the 10-digit phone number (SMS: 2145551234).