DATASHEET



GenA[™] Pager Empowering the future of paging

Key benefits

- Large, high-contrast ePaper display
- Modern user interface
- Advanced encryption and security features
- Superior message reception in difficult buildings using our high-powered 900MHz simulcast network
- Antimicrobial case
- Estimated month-long battery capacity
- Over-the-air remote programming

Large high-contrast ePaper display

The GenA high-contrast ePaper display ensures easy reading in all lighting

conditions, even in direct sunlight. The display provides proportional fonts to maximize available information on a single screen. In addition, the display includes an automatic low-light sensor which activates the front light when needed for easy reading in a variety of light levels, even in the dark.

Encrypted messaging support

The GenA supports message encryption using the industry standard AES-128* encryption algorithm. Each device is programmed with a unique key. Messages are encrypted as they enter the Spok® network and sent over the air to the device where they are decrypted for display to the user. The device can support multiple keys.

Display lock

When the device's personal capcode is enabled for secure messaging, the user can enable the display lock feature. When the feature is enabled via the device menu, the user is prompted to enter a four-button sequence. To enhance the security of the messages on the device, users can enable a personal capcode that locks the display after five minutes of inactivity. To unlock and read messages, just enter the four-button code. After five minutes of inactivity, the display lock is activated. The user must then enter the correct four-button sequence before being able to read a message.

Remote programming

The GenA pager gives users the ability to access new features and configuration changes that can be made without having to turn in their device.

If a pager has been lost or stolen, our customer support staff can send a wipe command to the device. When received, all messages and keys will be deleted from the device.

If a user forgets the display lock code, our customer support staff can send a clear command to the device. When received, the display lock feature will be disabled, so the user can access and then re-enable the display lock.

*Advanced Encryption Standard (AES) algorithm, 128bit key



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GenA™ Alphanumeric pager with security features

With the GenA you stay connected with reliable messaging service in a small, convenient device that features an extended battery life and easier-to-read screen.

Its secure messaging and display lock security features help to ensure that your organization meets HIPAA-compliance requirements. Requires encryption service from Spok.

Key features	Benefits
Display	 High-contrast ePaper screen (122x250px) Auto-on front light Always on time and date display 5, 6, 7, and 10 lines of text with proportional font User-friendly, list-based interface Screen name
Alerts	 User-enabled reminder alert Variety of real paging alerts Optional front light flash alert Unread message indicators Do not disturb (no alert) Built-in alarm clock
Frequency/Specifications	 Frequency band: 929-932MHz Protocol: Flex Power: One AA battery SPL: >85 dB @ 12 in 3.1" x 2.2" x .7" Antimicrobial housing UL: Class 1, Division 2, Groups ABCD
Messaging	 Up to 99 personal message slots (20 default) Message preview Message time and date stamp Erase one message or erase all Lock and save messages 15 group message folders Group folder message management Memory retention during battery change
Over-the-air programming (via Spok MyAccount customer portal)	 Assign screen name Manage messaging group assignments Implement global security settings Remote data wipe Passcode unlock
Security	 Encrypted message support (AES-128) Display lock Remote data wipe and lock clear

Device user interface comparison

Screen name	Spok GenA	Spok T5
Sleep Mode	Spök Fri Sep 10 2021 11:33 AM Dr. Eugene Hallburton	T5 Sspok
Main	Spok 11:37FM Fri Sep 10 2021 State of the	T5 € 7 8 € 9/18/21 € 35p 6k
Message List	Nov Ant Fri Sep 10 2021	T5 12:59P 9/10 P7:Unassigned Spök
Message View	07: Unassigned Request ** Essolation - HBC LKP [35 228 ** 28:4-A has been unassigned for 3hr ** Ymmin. Family of Patient Rodney >* Jones is in consultation from 5. * Patient in 3 Morth Room 3H7 needs ** discharge orders. Patient in Room **	TS Privasi Gned Request Escalation - ReC LKP as 226 226-R has been unassigned Spok

Device text size comparison

Screen name	5 line	6 line	7 line	10 line
Inbox List View	Spok 1:68 M Sep 18 21 V 27: Unossigned Reque 23 85: Pottent in 3 North 23 94: Family of Patient	1100 PF Fri Sco 10 2021 V 21 Unostrand Reveals Co 20 Potentin Romon PF is 20 SP Potentin Romon PF is 20 SP Potentin Romon 20 SP	Spok	En de faire autorité de la constantion de la constantistitation de la constantion de la constantion de la constantion de
Message View	espok Request Esculation - Hot LUP (as 225 255-A hots been unassigned for Bir 45min. Formity of	Spok D7: Unosignad Request VEsoclation - RRC LVP (BS 228 286-Rh bas been unossigned for Rhr "Smin. Family of Potient Rođey Jones is in consultation room S. Potient in	C: Unserver Brever Hoolition - #6K.127 (196 224) Control Formation - Brever Jones in consultation from 35 Relieve roles, Ralent in Room	Sector Se

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